# **Royal Garden Palace 5\***

Djerba, 1st coastline. Meals: All Inclusive

### THE HOTEL

It's a big five-star hotel located on the 1<sup>st</sup> coastline. The hotel features a large green area and a great variety of meals provided according to the All Inclusive concept. The hotel is targeted at middle-aged people and couples without children who appreciate first-rate service. *Royal Garden Palace* 5\* is also a perfect choice for a comfortable and calm stay of elderly travelers.

#### **LOCATION**

- Resort: Djerba
- Airports: Djerba-Zarzis 25 km
- Distance to the main town of the island, Houmt Souk 18 km
- The town of Midoun 6 km

#### **GENERAL INFORMATION**

- Date of construction 1994
- Last renovation 2012
- Total area 20,000 sq. m
- Check-in: after 15:00, check-out: before 12:00

### THE BEACH

- Private beach, 1st coastline
- Beach and pool umbrellas, sun loungers, mattresses free of charge
- Beach towels free of charge, with a deposit

#### **SERVICES**

- Reception 24/24
- Wi-Fi throughout the hotel
- Conference hall and a meeting room (\$)
- SPA center (\$)
- Souvenir shop
- Parking
- Currency exchange
- · Credit cards are accepted

#### **MEALS**

All Inclusive: Local alcoholic and non-alcoholic drinks are served from 10:00 to 00:00.

### **RESTAURANTS & BARS**

• The main restaurant Guellela

Breakfast: 07:30 – 10:00
Lunch: 12:30 – 14:30
Dinner: 18:30 – 22:00

There are several a la carte restaurants. Guests can have dinner once for free during their stay in every restaurant. An advance reservation is required.

The a la carte restaurant El Mayda, Tunisian cuisine (\$)

- Dinner: 19:00 – 21:30

• The alia carte restaurant Don Ciccio, Italian cuisine (\$; 01/05 – 31/10)

- Dinner: 19:00 – 21:30

• The alla carte restaurant *Pecheur*, Mediterranean cuisine (\$; 15/06 – 15/09)

- Dinner: 19:00 – 21:30

Lobby bar Le Mascara

- Drinks: 17:00 – 00:00

Piano bar

- Drinks: 18:00 – 00:00

Beach bar (01/05 – 31/10)

- Soft drinks: 10:00 – 18:00

Pool bar Barbecue

Drinks: 10:00 – 18:00

Late breakfast: 10:00 – 11:30Daytime snacks: 15:00 – 17:00

Moorish café Maure

- 17:00 - 00:00

- Hookah: free of charge

Beach restaurant Maya (\$)

## **SPORT & ENTARTAINMENT**

- Animation
- Live music
- Fitness room
- Beach volleyball
- Water aerobics
- Table tennis
- Darts
- 4 clay tennis courts (floodlight \$, equipment is available with a deposit)
- Water sports: catamaran, canoe (\$)
- Freshwater outdoor pool
- Children's pool
- Freshwater indoor pool with Jacuzzi

#### **CHILD-FRIENDLINESS**

- Mini club for children 4-12 y.o.
- Children's playground
- Baby chairs in the restaurants
- Baby cot (on request, subject to availability)

# **SPA CENTER (\$)**

Hammam, massage

#### **ACCOMMODATION**

- There are 288 rooms in total located in the main 3-floor hotel building
- Room types: Standard Room, Sea View Room, Superior Room
- Maximum occupancy: 3 people

The basic amenities of a room = the amenities of a **Standard Room**:

- 38 sq. m
- Hotel area view
- Maximum occupancy: 3 people
- · Furnished balcony or terrace
- Air conditioning
- Wi-Fi
- Safe
- Mini bar (bottled water and soda daily)
- Kettle and a tea set
- TV
- Bathtub/ shower
- Hairdryer
- Bathrobes
- Toiletries (daily replenished)
- · Daily housekeeping

In addition to the basic amenities **Sea View Room** features:

- 38 sq. m
- Sea view
- Maximum occupancy: 3 people

In addition to the basic amenities **Superior Room** features:

- 42 sq. m
- Golf field view
- Maximum occupancy: 3 people

# CHANGES OF THE LIST AND TERMS OF PROVIDED SERVICES

 In Tunisian hotels the Open Space service (serving the clients outdoors) is usually provided from 01/06 till 30/09. The actual schedule correlates with weather conditions.

- The mandatory air conditioning period in Tunisia lasts from 15/06 to 15/09.
- The hotel reserves the right to change the list and terms of provided services before
  the start of the season, and even during the season, in accordance with current
  circumstances if these circumstances don't affect the conditions of tourists' stay
  significantly.

## **TOURIST TAX**

- According to the law of the Tunisian Republic which came into force on December 8, 2017, tourists traveling to Tunisia must pay a hotel tax on arrival to the hotel.
- The tax is 3 TND per person per night in four- and five-star hotels, 2 TND per person per night in three-star hotels, and 1 TND per person per night in two-star hotels.
- The maximum number of nights the tax can be charged is seven, so customers staying longer than seven nights will only be charged for the first seven nights of their stay. If tourists stay in a hotel for less than a week, they pay only for the actual number of nights.
- Children under 12 are exempt from paying the tax. If a child turns 12 in the first week of a hotel stay, from that moment the tax is charged for the number of nights remaining till the end of that week.